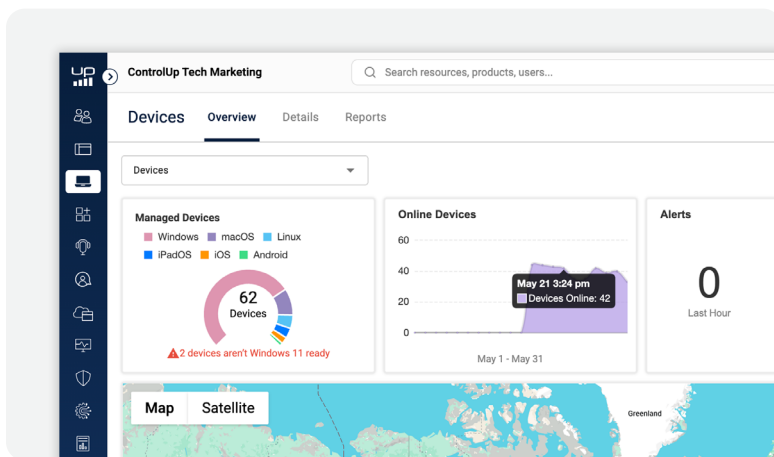


ControlUp for Desktops & Cloud PCs

Extend Real-Time DEX Monitoring and Automated Remediation to Windows 365 and Amazon WorkSpaces

ControlUp for Desktops goes beyond the native management consoles provided by Microsoft and AWS by giving IT teams true end-to-end visibility into their Cloud PC environments.



Instead of relying on infrastructure-level metrics that stop at the hypervisor, ControlUp deploys its agent directly on the Cloud PC, capturing real-time performance telemetry from the desktop itself, the connecting client device, and the network session in between.

With ControlUp for Desktops, teams don't just know a Cloud PC is running, they know whether it is performing well for the employee using it. The same continuous monitoring, automated alerting, patch management, and remediation capabilities that protect physical endpoints apply seamlessly to Windows 365 Cloud PCs and Amazon WorkSpaces Personal desktops, giving IT a single platform to manage the full spectrum of their desktop estate without tool sprawl or visibility gaps.

ControlUp for Desktops transforms Cloud PC management from a shared-responsibility blind spot into a proactive, intelligent, and experience-first operation.

BENEFITS OF CONTROLUP FOR DESKTOPS: CLOUD PCS

ControlUp for Desktops delivers end-to-end Cloud PC visibility by capturing real-time metrics from the cloud desktop, the connecting client device, and the session connection between them in a single unified view.

Manage Cloud PCs alongside physical endpoints in one platform, eliminating the need for separate monitoring tools for Windows 365, Amazon WorkSpaces, and on-premises devices.

Reduce MTTR on Cloud PC issues by giving IT the full picture: Cloud PC performance, client device health, and session latency all visible together at the moment of investigation.

Keep Cloud PCs secure and compliant by applying the same patch management, vulnerability detection, and configuration drift prevention that protects the physical fleet.

Cloud PC Agent Deployment	The ControlUp for Desktops agent is installed directly on the Windows 365 Cloud PC or Amazon WorkSpace, making the cloud desktop appear in ControlUp exactly like any physical Windows device with full metrics visibility.	Intune-based agent deployment for Windows 365 Cloud PCs
		Direct agent installation for Amazon WorkSpaces Personal (Windows Server OS and BYOL Windows 10/11)
		Cloud PC preset views surface all relevant columns and session data immediately
End-to-End Session Visibility	ControlUp captures metrics from three layers simultaneously: the Cloud PC itself, the connecting client device, and the network session between them, giving IT the full picture needed to pinpoint where a performance issue originates.	Cloud PC and client device metrics shown side by side in a single connection overlay
		Session latency and frame loss visible for every active session
		Client device drilldown available when the ControlUp agent or Remote Clients plugin is installed on the endpoint
Remote Clients Plugin	For organizations where employees connect from personal or unmanaged devices, the lightweight Remote Clients plugin captures client-side metrics and sends them to the agent on the Cloud PC without consuming an additional license seat.	Available for Windows 365 and Amazon WorkSpaces deployments
		No additional license seat required (Advanced license tier)
		Client data streamed to the Cloud PC agent only during active sessions
Real-Time Performance Monitoring	The same continuous device telemetry that powers ControlUp for physical endpoints applies fully to Cloud PCs, giving IT live visibility into CPU, memory, disk, network, and application health updated every minute.	CPU, memory, disk, and network metrics streamed continuously from the Cloud PC
		Application performance and process-level data available for active troubleshooting
		Historical session data and trend views for performance analysis over time
Patch, Compliance & Remediation	Cloud PCs managed by ControlUp for Desktops benefit from the full suite of patch management, CVE detection, configuration drift prevention, and automated remediation capabilities, keeping cloud desktops as secure and compliant as physical ones.	Automated missing patch detection and silent installation on Cloud PCs
		CVE and vulnerability scanning via the ControlUp for Compliance integration
		Anomaly detection alerts and automated remediation actions apply across physical and Cloud PC fleets equally

ControlUp is the AI company for IT operations that keeps the digital workplace running. Leading DEX capabilities and agentic AI come together to see, detect, ask, and remediate issues before they reach employees, enabling Autonomous Endpoint Management (AEM). IT leads, employees thrive, and work flows.